

THE PUBLIC POLICY RESEARCH LAB



**VOLUNTEER
LOUISIANA**

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2012 Louisiana Volunteer Study

INTRODUCTION

This study examining patterns of volunteerism in the state of Louisiana was conducted by the Public Policy Research Lab at Louisiana State University. The objective of the study is an examination of trends in the levels of volunteering activity in state of Louisiana with a particular emphasis on the state's metro areas. The study was sponsored by the Louisiana Service Commission located in the Office of the Lieutenant Governor for the State of Louisiana. The Public Policy Research Lab, located in the Manship School Research Facility at Louisiana State University, created the survey instrument which relied in part on questions from previous studies conducted by the Louisiana Service Commission and its partner organizations.

SUMMARY OF METHODS

This report consists of data gathered using phone interviews from a stratified random sample of Louisiana residents. Overall, the final sample included 1,008 completed surveys with at least 100 respondents selected from each of Louisiana's eight metropolitan areas (Shreveport, Monroe, Alexandria, Lake Charles, Lafayette, Houma, Baton Rouge, and New Orleans) and interviewed via landline, 100 respondents selected from rural areas and interviewed via landline, and 100 respondents selected statewide and interviewed via cell phone. It is worth noting that the sampling design for the 2012 is very different from the sampling design for 2011 and that these differences may affect estimates of volunteer rates. Given the emphasis on metro areas, 876 of the respondents were from metro areas in the state with an additional 131 respondents from non-metro areas. 903 responses were collected via landline telephone numbers and 105 responses were collected via cell phone numbers. The telephone interviews were conducted between April 5 and May 25 of 2012.

Because of the sampling design employed, the probability of being selected into the final sample was dependent on the metropolitan area in which the respondent resided. To account for this, the results were weighted to account for sampling differences across parishes. Because differences in response rates among different segments of the population may result in biased estimates of volunteer rates, the data are also weighted to match the most recent demographic estimates available from the U.S. census. Specifically, the data were weighted to match gender, age, and race census estimates. After weighting, the sample includes 1,001 respondents. The margin of error for the overall survey is ± 3.8 percentage points. In Table 1, we present estimates for select demographics for the weighted sample

results and 2010 census estimates. As can be seen, the weight sample closely matches census characteristics.

Table 1: Comparison of Weighted Sample and Census Estimates for Select Demographics

	Unweighted Sample	Weighted Sample	Census Estimate
Gender			
Male	31.3%	47.2%	48.0%
Female	68.7%	52.8%	52.0%
Race			
White/Caucasian	67.8%	63.0%	4.3%
Black/African American	26.8%	32.7%	32.6%
Other	5.5%	4.3%	63.1%
Age			
18-24	3.4%	13.0%	13.9%
25-34	8.7%	18.7%	18.4%
35-44	10.1%	16.5%	16.5%
45-54	18.9%	19.3%	19.2%
55-64	22.9%	15.9%	15.7%
65 and older	36.1%	16.6%	16.3%

Definition of Metro Areas

8 metro areas statewide were specifically over sampled so that volunteering in metros could be accurately assessed. In addition, data from the state’s non-metro areas was collected and combined.

Metro areas were defined at the Parish level as seen below.

Metro Area	Parishes Within	Completed Interviews from Area
Shreveport	Caddo, Bossier, Webster	110
Monroe	Ouachita	103
Alexandria	Rapides	104
Lake Charles	Calcasieu	107
Lafayette	Acadia, Lafayette, St. Martin, St. Landry	108
Houma	Terrebonne, LaFourche	104
Baton Rouge	East Baton Rouge, West Baton Rouge, Livingston, Ascension	117
New Orleans	Orleans, Jefferson, St. Bernard, St. Charles	123
NON-METRO	SEE LIST OF PARISHES BELOW	131

NON-METRO PARISHES		
Allen	Grant	Saint Helena

Assumption	Iberia	Saint James
Avoyelles	Iberville	Saint John the Baptist
Beauregard	Jackson	Saint Mary
Bienville	Jefferson Davis	Saint Tammany
Caldwell	LaSalle	Tangipahoa
Cameron	Lincoln	Tensas
Catahoula	Madison	Union
Claiborne	Morehouse	Vermilion
Concordia	Natchitoches	Vernon
DeSoto	Plaquemines	Washington
East Carroll	Pointe Coupee	West Carroll
East Feliciana	Red River	West Feliciana
Evangeline	Richland	Winn
Franklin	Sabine	

SUMMARY OF KEY FINDINGS

The survey questionnaire assessed levels of volunteerism in the state of Louisiana, types of volunteer activities in which people engaged, and people’s perceptions about their volunteering experiences. Data collected in the study reveal several important findings. Most notably:

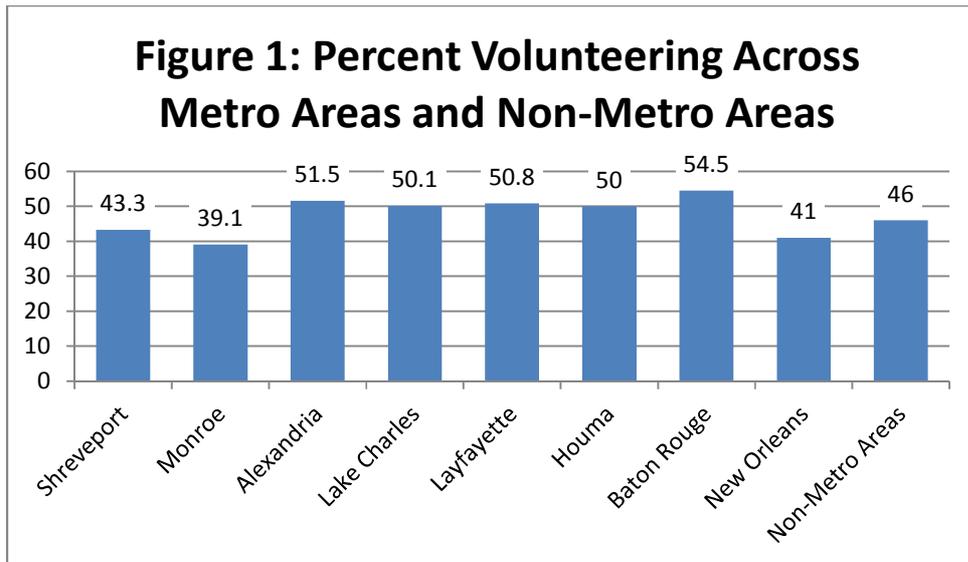
- Nearly half (47%) of respondents reported volunteering
- Volunteering in metro areas ranges from a low of 39.1% to a high of 54.5%
- Three out of every four who volunteer do so through an organization
- People tend to volunteer for religious organizations (45.7%)
- The vast majority of volunteers report positive experiences (98%)

FULL REPORT OF FINDINGS

Nearly half of the random sample of Louisiana residents interviewed for this study engaged in some type of volunteer activity over the past 12 months. Specifically, 47% of those surveyed answered “Yes” to a question asking “Have you done any volunteer activities in the last twelve months?” This is down slightly from last year when 51% answered “Yes” to the same question.¹ This small drop is

¹ Comparisons between the 2011 and 2012 studies should be made with caution since the 2011 sample did not focus on metro areas.

consistent with national level data that found volunteering decreased as well.² The data indicate that survey respondents who volunteered this year expect to volunteer next year as well. Around 85% of those who volunteered over the past twelve months expect to volunteer as many hours or more hours over the course of the next twelve months. Approximately 15% expect to volunteer less. Of those survey respondents who did not engage in any volunteer activities over the past 12 months, 32% expect to increase their volunteer activities over the next 12 months.

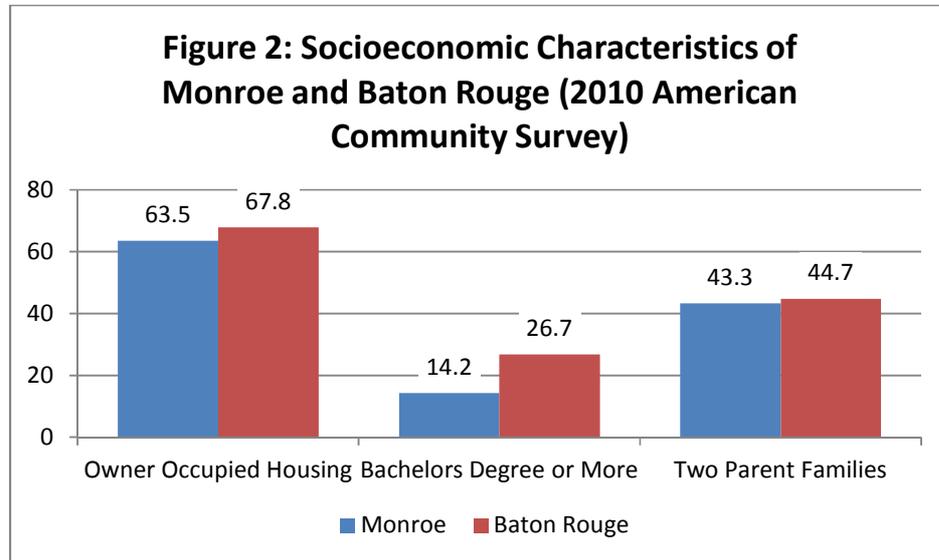


An examination of volunteering across the various metro areas in Louisiana reveals some differences in volunteer rates (see Figure One). Monroe has the lowest percentage of survey respondents engaged in volunteering at 39% while the highest percentage, 55%, is found among survey respondents residing in Baton Rouge. Among non-metro residents, 46% of the survey respondents volunteered over the past 12 months. Previous research has identified four major explanations for why volunteer rates vary across metro areas. Residential attachment to community, socioeconomic characteristics, nonprofit capacity, and commute times have all been identified as explanations for variation in volunteer rates.³ It is entirely possible that these community characteristics contribute to the differences in volunteer rates across metro areas in Louisiana. For example, Figure 2 illustrates that Baton Rouge has a greater percentage of residents with a bachelor's degree or more, more owner occupied housing units (a measure of community attachment), and more two parent families than

² Corporation for National and Community Service, Office of Research and Policy Development. *Volunteering in America 2011 Research Highlights*, Washington, DC 2011.

³ Corporation for National and Community Service, Office of Research and Policy Development. *Volunteering in America: City Trends and Rankings*, Washington, DC 2007.

Monroe.⁴ In fact, an index of social capital at the county or parish level that includes things like religious organizations and civic associations indicates that East Baton Rouge Parish has a higher level of social capital than Ouachita Parish where Monroe is located.⁵

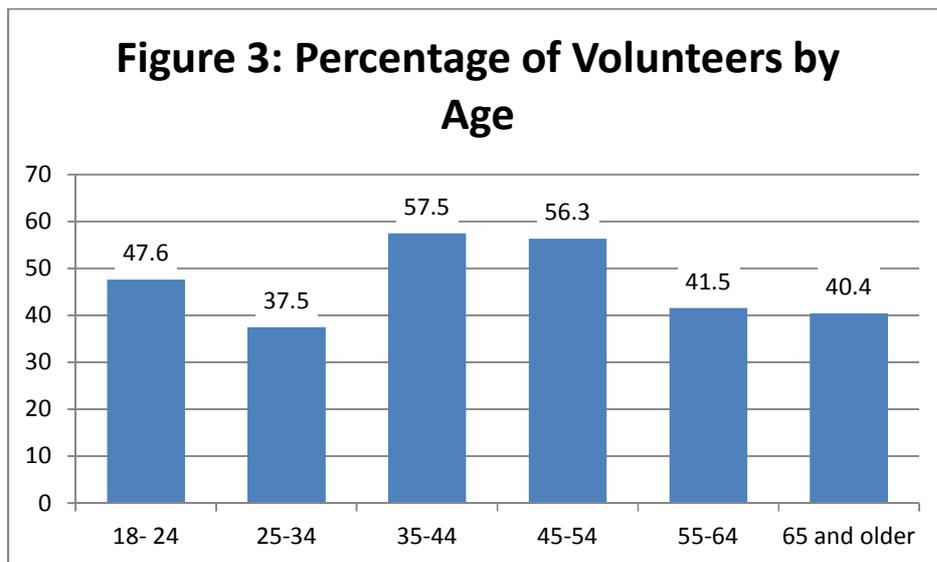


WHO VOLUNTEERS

When the demographics of those who volunteer are examined, there are interesting dynamics occurring across age groups, racial groups, and gender. The most active volunteers when it comes to age are individuals ages 35-44 and 45-54. Nearly 58% of respondents ages 35-44 volunteered and just over 56% of those individuals ages 45-54 volunteered. These two age groups also had the highest rates of volunteerism in the 2011 study. The age group with the lowest levels of volunteerism, respondents ages 25-34, had a volunteer rate of 38%.

⁴ Source: American Community Survey 2010

⁵ Rupasingha, Anil and Stephan J. Goetz, "US County-Level Social Capital Data, 1990-2005." The Northeast Regional Center for Rural Development, Penn State University, University Park, PA, 2008.



Across ethnic and racial groups, there was a small gap in volunteering between Whites/Caucasians at 50% and Blacks/African Americans at 44%. This gap is smaller than the difference between Louisiana’s two largest racial groups in the 2011 study. The smaller difference is due to a lower volunteer rate among Whites/Caucasians and a higher volunteer rate among Blacks/African Americans compared to the 2011 survey results. Among Latino/Hispanics respondents, 28% of the 55 respondents indicated that they had volunteered in the last 12 months. The difference in volunteer rates across gender is quite small, with 49% of women volunteering compared to 44% of men.

Around 11% of the survey respondents who volunteered described themselves as disabled. Among the disabled, 32% reported volunteering during the last 12 months. Nearly 9% of the state’s volunteers are members of the Armed Services. Just under 43% of the survey participants who are in the Armed Services volunteered during the past 12 months. Among those respondents who were enrolled in college during the last 12 months, 44% reported volunteering. This group comprised 13% of the state’s volunteers. In regards to employment status, full time employed workers had the highest volunteer rate at 51%. Those who are unemployed but looking for work were a close second at 50%. The lowest rate, 38%, was found among those respondents who were unemployed and not looking for work.

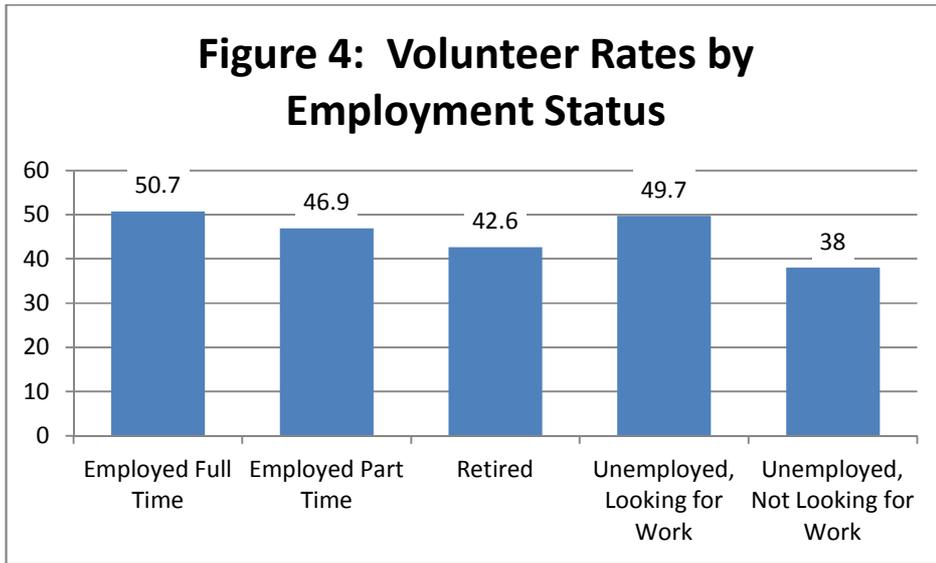


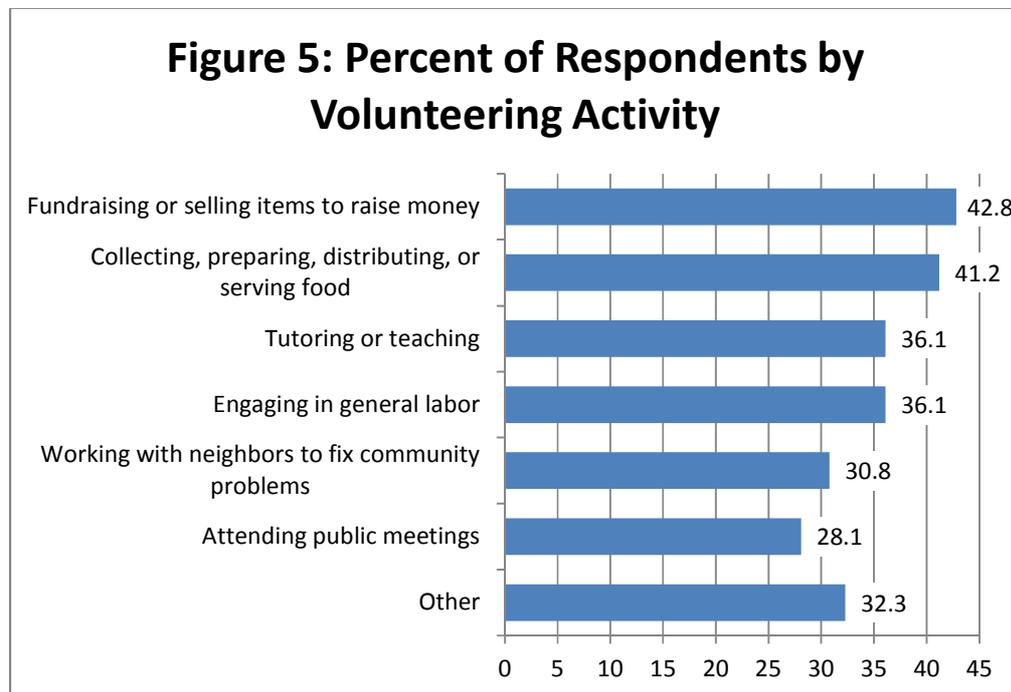
Table Two contains information regarding who volunteers across the various metro areas broken down by race, age, and employment status in order to provide a more detailed look at each metro area's volunteering population.

Table 2: Who Volunteers Across the Various Metro Areas and the NonMetro Regions of the State

	Shreveport	Monroe	Alexandria	Lake Charles	Lafayette	Houma	Baton Rouge	New Orleans	Non Metro
Race/Ethnicity									
White/Caucasian	45.7	44.9	63.3	50.1	48.5	54.3	52.8	45.9	49.6
Black/African American	40.9	31.2	25.9	49.4	57.5	40.8	62.6	38.1	41.1
Age									
18- 24	0.0	0.0	1.0	76.6	89.1	28.7	87.6	9.4	45.0
25-34	0.0	53.3	60.0	39.6	46.3	70.5	53.5	37.4	19.7
35-44	79.8	33.3	64.3	67.1	52.9	58.2	54.1	61.2	53.7
45-54	63.1	38.1	28.0	33.6	47.8	39.1	40.9	61.3	69.6
55-64	38.9	47.4	57.5	68.6	39.2	51.2	45.2	33.2	64.6
65 and older	26.1	39.2	39.8	25.6	32.8	40.1	52.2	47.7	40.9
Employment Status									
Employed Full Time	50.2	51.7	67.5	68.8	51.2	63.0	52.5	35.8	55.8
Employed Part Time	1.8	30.4	60.2	42.7	64.8	36.9	45.4	36.3	57.7
Retired	26.5	29.8	40.6	15.8	26.9	37.1	60.5	53.4	37.0
Unemployed, Looking for Work	22.9	22.4	9.1	39.9	1.0	33.9	51.7	76.0	50.1
Unemployed, Not Looking for Work	58.5	20.9	43.0	51.2	65.0	34.7	61.2	18.7	23.8

VOLUNTEERING ACTIVITY

The manner in which volunteers participate in volunteering can be seen in Figure 5. The most popular volunteering activity was fundraising or selling items to raise money. Nearly 43% of survey respondents engaged in this particular volunteer activity. Collecting, preparing, distributing, or serving food was the second most popular way to volunteer with 41% of survey respondents engaging in this activity. These two activities were the most popular way to volunteer in the 2011 survey as well.



Figures 6 and 7 breakdown the two most popular volunteering activities by region, and some interesting variation is revealed. The Baton Rouge metro area leads all of the other regions in fundraising or selling items to raise money. Nearly 53% of survey respondents from the Baton Rouge area engaged in fundraising. In contrast, the Lafayette metro area saw just 27% of its respondents participate in fundraising. However, when the activity of food preparation, collection, distribution and serving is considered, the two metro areas reverse positions. Nearly 61% of the respondents from the Lafayette metro area engaged in this particular volunteer activity while less than 36% of respondents from Baton Rouge volunteered in a food related activity.

Figure 6: Fundraising and Selling Items to Raise Money by Region

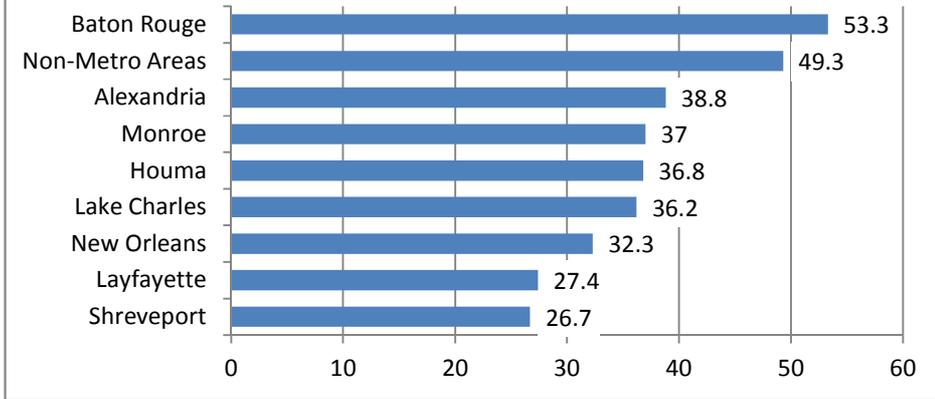
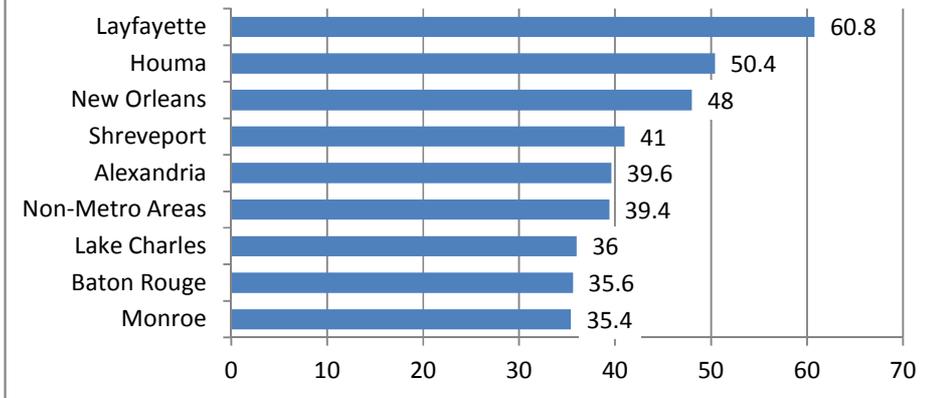


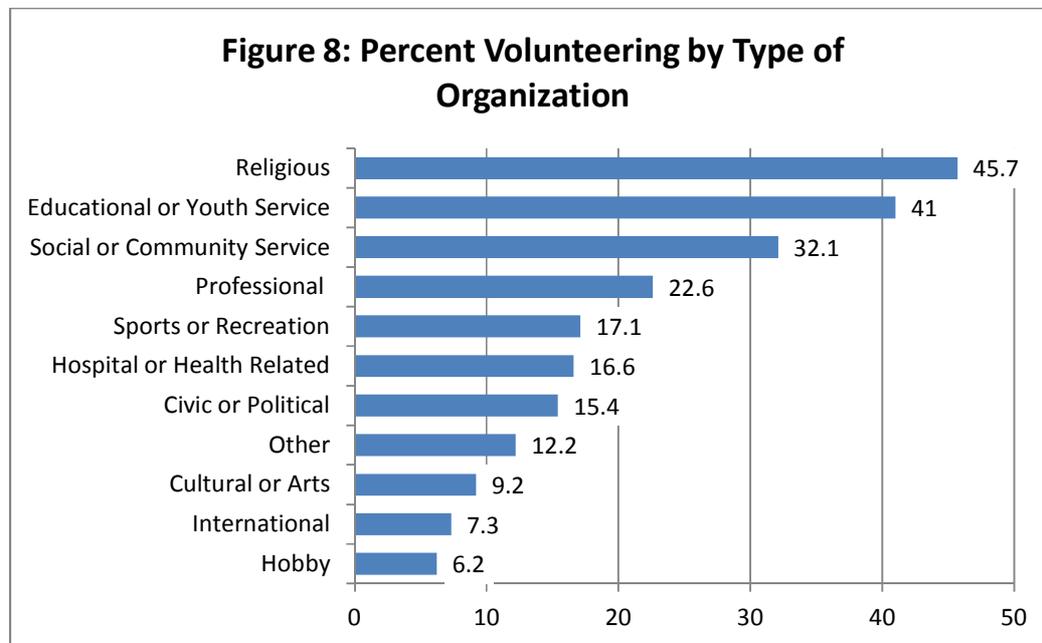
Figure 7: Food Preparation, Collection, & Distribution by Region



VOLUNTEERING FOR ORGANIZATIONS

Of the respondents who answered “Yes” to the question regarding volunteer activities in the last twelve months, 74% of those respondents reported volunteering for an organization while 25% volunteered independently. These numbers are nearly identical to those reported in 2011 when 73% of respondents reported volunteering with an organization. When respondents who volunteered with an organization were asked the type of organization, nearly 46% of them reported volunteering with a religious organization. Volunteering with an educational or youth service organization was a close

second at 41%. Hobby organization and international organizations had the lowest volunteer rates across organization types with 6% and 7% respectively. Figure 8 illustrates the percentage of volunteers across all the organization types.



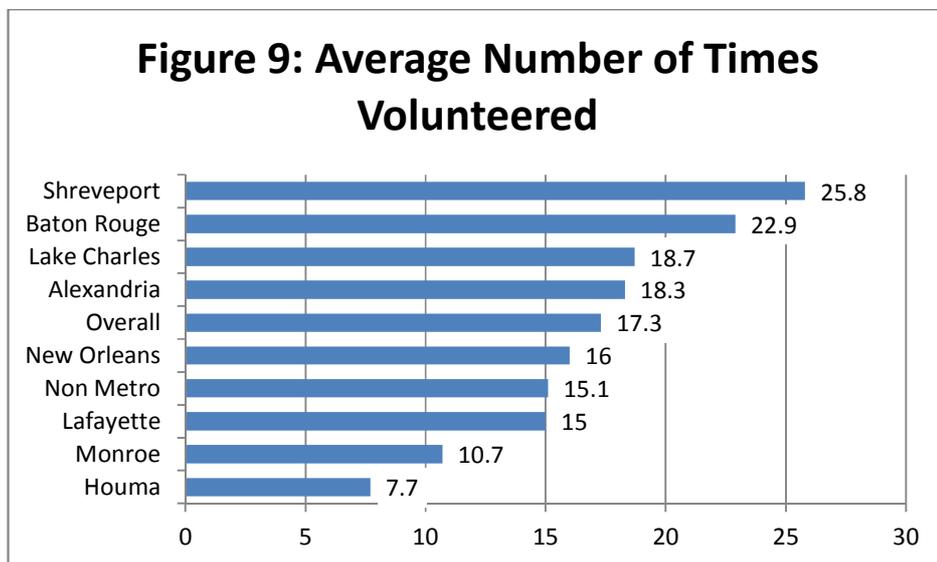
When volunteering by organizational type is examined across metro areas, some interesting variation emerges (Table 3). While one might expect Baton Rouge as the state’s capital to have the highest percentage of its respondents volunteering in political or civic organizations, Alexandria actually had the greatest percentage of volunteers participating via this type of organization at 25% with Baton Rouge a close second at 23%. In five of the eight metro areas and the non-metro areas of the states, volunteering with religious organizations was the most common. Volunteering in a professional organization varied greatly across metro areas, with just 8% reporting volunteering in professional organizations compared to 33% in Baton Rouge.

Table Three: Volunteering by Type of Organization Across Metro Areas and Non-Metro Areas

	Shreveport	Monroe	Alexandria	Lake Charles	Lafayette	Houma	Baton Rouge	New Orleans	Non Metro
Civic or Political	7.8	9.7	25.1	19	19.1	13.8	23.3	15.3	9.5
Professional	16.4	20.4	25.7	8	33.4	14.1	25.6	30.6	15.9
International	3	5.1	1.5	5.8	12.8	0	14.7	6.6	3.7
Educational or Youth Service	40.7	25.2	27.2	49	38.5	45.8	51.7	31.7	41.9
Hospital or Health Related	13.9	19	18.9	14.1	14.1	11.9	19.1	24.5	12.9
Religious	41.7	42.6	47.4	68.4	26.5	37.5	57.2	41.7	49.1
Social or Community Service	39.2	31.5	41.2	32.3	32.2	25.1	30.2	44.4	24.2
Sports or Recreation	8.8	17.4	13.8	18.2	2.6	21	25	19.7	18.1
Hobby	3.8	0	0	4	12.3	11	13.7	4.5	0.4
Cultural or Arts	14.9	1.1	8.2	10.2	7.7	3	16.4	8.5	5.7
Other	21.4	17.8	7.2	5.2	13.9	10.1	11.8	5.6	14.2

TIME SPENT VOLUNTEERING

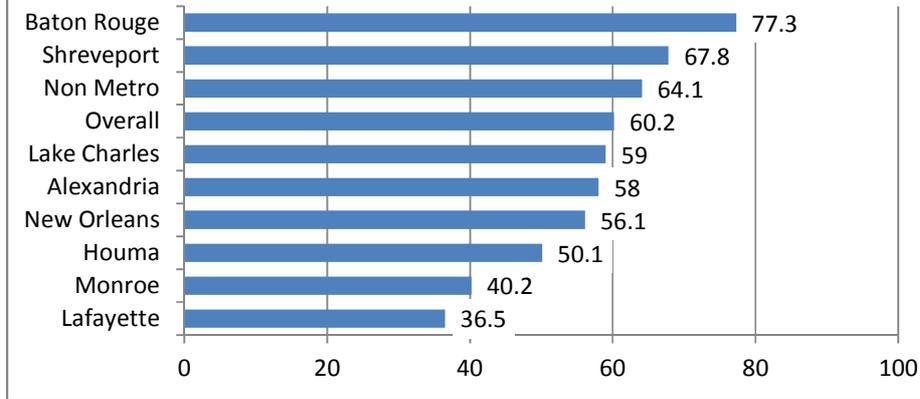
In order to gauge the frequency of volunteer participation and the time committed, survey respondents were asked questions regarding the number of times they volunteered and how many hours they spent volunteering. Across the entire state, the average number of times a person volunteered was 17. In two metro areas, Baton Rouge and Shreveport, the average number of times volunteered reported volunteering was substantially higher at 26 and 23. Houma had the lowest average number of times volunteered with an average of 8.



The average number of hours volunteered across the entire state over the past 12 months was 60. Baton Rouge had the highest average of all the metro areas with just over 77 hours volunteered on average. Lafayette and Monroe had the lowest number of volunteer hours with averages of 37 and 40 respectively. In 2010, the average value of a volunteer hour was \$21.36.⁶ Using this valuation, the average volunteer's labors are valued at \$1,282. In total, the respondents' volunteer hours have a value of \$445,655.

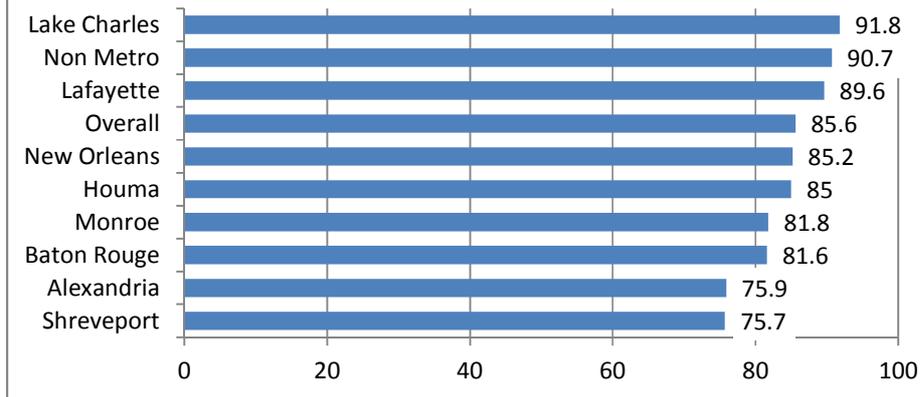
⁶ Corporation for National and Community Service, Office of Research and Policy Development. *Volunteering in America 2011 Research Highlights*, Washington, DC 2011.

Figure 10: Average Number of Hours Volunteered



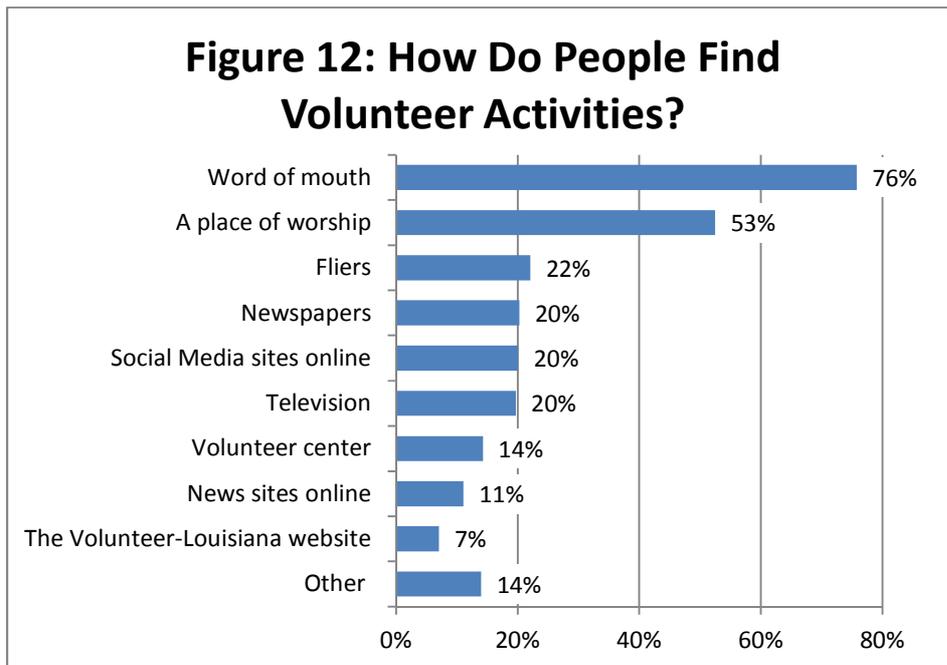
While volunteer hours are immensely valuable to organizations and those served, volunteers also appear to value the act of serving others. Just over 98% of survey respondents who volunteered described their volunteer experiences as “very positive” or “somewhat positive.” This finding is consistent with the levels found in the 2011 report. Just over 86% rated their experiences as “very positive.” Overall, this sentiment is fairly consistent across the various regions of the state. In Shreveport, which had the lowest reporting of “very positive”, three out of every four respondents still rated their experience as “very positive.”

Figure 11: Percentage of Volunteers Reporting a Very Positive Experience



RECRUITMENT

Volunteer activities in Louisiana may have recruitment difficulties. The most common way that Volunteers discover activities to volunteer for is via Word of Mouth, followed by Place of Worship. There is no clear go-to outlet for prospective Volunteers to find Volunteer activities; recruitment appears scattered aside from Word of Mouth.



CONCLUSION

This study examined volunteerism patterns in Louisiana with a focus on metro areas across the state. The results indicate that volunteering is widespread across Louisiana. In addition, in all but one of the state's metro areas, over 40% of respondents reported volunteering during the past twelve months. In fact, respondents in five of the eight metro areas reported volunteering in numbers that surpassed respondents from non-metro areas.

While three-quarters of residents in Louisiana prefer to volunteer under the auspices of organizations, assessments of volunteering that do not account for independent volunteering will under report the level of volunteering in the state since they make up a full quarter of the state's volunteers. When volunteers do work with an organization, their primary choice is one that is religiously affiliated. Any report on volunteering that does not include activities performed with a religious organization will dramatically under report volunteering in the state of Louisiana.

APPENDIX

Volunteer Survey 2012

Questionnaire and Weighted Frequencies

Q1: Have you done any volunteer activities in the last 12 months?

	%	N
Don't Know	0.2	3
Yes	46.9	454
No	53	544
Total	100	1,001

Q2: I'm going to read from a list of activities. Please tell me what type of volunteer activities you did.

Q2_1: Participated in fundraising or selling items to raise money?

	%	N
No	57.2	276
Yes	42.8	178
Total	100	454

Q2_2: Participated in collecting, preparing, distributing, or serving food?

	%	N
No	58.8	279
Yes	41.2	175
Total	100	454

Q2_3: Engaged in general labor?

	%	N
No	63.9	319
Yes	36.1	135
Total	100	454

Q2_4: Participated in tutoring or teaching?

	%	N
No	64	310

Yes	36.1	144
Total	100	454

Q2_5: Worked with neighbors to fix a community problem?

	%	N
No	69.2	343
Yes	30.8	111
Total	100	454

Q2_6: Attending public meetings?

	%	N
No	71.9	327
Yes	28.1	127
Total	100	454

Q2_7: Other

	%	N
No	67.7	285
Yes	32.3	169
Total	100	454

Q3: When you did these activities, were you volunteering for an organization?

	%	N
Don't Know	1.1	1
Yes	73.9	344
No	25	109
Total	100	454

Q4: For what type of organization did you volunteer?

Q4_1: Civic or political?

	%	N
No	84.6	282
Yes	15.4	62
Total	100	344

Q4_2: Professional?

	%	N
No	77.4	288
Yes	22.6	56
Total	100	344

Q4_3: International?

	%	N
No	92.7	330
Yes	7.3	14
Total	100	344

Q4_4: Educational or youth service?

	%	N
No	59	222
Yes	41	122
Total	100	344

Q4_5: Hospital or other health related?

No	83.4	288
Yes	16.6	56
Total	100	344

Q4_6: Religious?

No	54.3	168
Yes	45.7	176
Total	100	344

Q4_7: Social or community service?

No	67.9	236
Yes	32.1	108
Total	100	344

Q4_8: Sports or Recreation?

No	83	300
Yes	17	44
Total	100	344

Q4_9: Hobby?

No	93.8	330
Yes	6.2	14
Total	100	344

Q4_10: Cultural or arts?

No	90.8	310
Yes	9.2	34
Total	100	344

Q4_11: Other?

No	87.8	309
Yes	12.2	35
Total	100	344

Q5: How many times did you volunteer for an organization in the past 12 months?

	%	N
Don't Know	9.7	28
1 to 5	30.5	105
6 to 10	17.5	66
11 to 15	10.8	39
16 to 20	3	14
21 to 25	3.9	17
26 to 30	0.8	7
31 to 35	0.4	2
36 to 40	4.9	10
41 to 45	1	2
26 to 50	7.2	13
51 to 55	3.2	17
56 to 60	1.2	5
61 to 65	0	0
66 to 70	0	1
71 plus	0	18
Total	100	344

Q6: How many total hours did you spend doing these activities?

	%	N
Don't Know	8.8	39
1 to 10	16.6	67
11 to 20	14	48
21 to 30	5.4	28
31 to 40	11.6	25
41 to 50	10.6	36
51 to 60	1.8	11
61 to 70	3.5	4
71 to 80	3.5	17
81 to 90	1.8	5
91 to 100	10.6	17

101 plus	11.3	47
Total	100	344

Q7: Did you serve as a group officer or committee member for an organization

	%	N
Don't Know	0.1	1
Yes	42.9	156
No	57	187
Total	100	344

Q8: Sometimes people don't think of activities they do infrequently or through children's schools, youth organizations, or through a religious organization as volunteer activities.

In the last 12 months, how many times did you volunteer with children's groups, youth organizations, or religious organizations?

	%	N
Refused	0.2	1
Don't Know	5.3	28
0	0	90
1 to 5	35.6	133
6 to 10	8.4	46
11 to 15	7	45
16 to 20	3.1	8
21 to 25	3.9	23
26 to 30	0.9	6
31 to 35	0.7	1
36 to 40	1.1	3
41 to 45	0.1	2
46 to 50	5.5	19
51 to 55	3.1	19
56 to 60	0.9	5
61 to 65	0.4	2
66 to 70		
70 plus	6.7	23
Total	100	454

Q9: About how many total hours did you spend doing these activities?

	%	N
Refused	0.2	1
Don't Know	4.8	34
0	16.4	82
1 to 10	31.5	117
11 to 20	11.6	52

21 to 30	3.7	29
31 to 40	4.6	17
41 to 50	5	22
51 to 60	3.6	17
61 to 70		
71 to 80	1.8	12
81 to 90	0.2	1
91 to 100	3.9	13
101 plus	12.9	57
Total	100	454

Q10: In the last 12 months, approximately how many activities have you done helping friends, family or neighbors, or people in other neighborhoods to fix or improve something?

	%	N
Refused	0	0
Don't Know	16.8	74
0	19.9	121
1 to 5	26.7	114
6 to 10	12.2	55
11 to 15	7.8	26
16 to 20	3.2	15
21 to 25	1.7	7
26 to 30	1.2	5
31 to 35	0.1	1
36 to 40	1.2	6
41 to 45	0	0
46 to 50	2.7	5
51 to 55	1.1	6
56 to 60	0.6	2
61 to 65	0	0
66 to 70	0	0
70 plus	5	17
Total	0	454

Q11: About how many total hours did you spend doing these activities?

Refused	0	0
Don't Know	18.2	81
0	19.9	123
1 to 10	20.9	91
11 to 20	11.1	48
21 to 30	3.3	18
31 to 40	4.6	19

41 to 50	7.2	22
51 to 60	2.2	9
61 to 70	0.3	1
71 to 80	0.4	3
81 to 90	0	0
91 to 100	2.8	13
101 plus	9.1	26
Total	100	454

Q12: In the past 12 months, have you volunteered outside the state of Louisiana?

	%	N
Don't Know	0.1	1
Yes	11.9	38
No	88	415
Total	100	454

Q14: How many hours did you spend volunteering for this organization over the last 12 months?

	%	N
Refused	0	0
Don't Know	11.1	5
1 to 10	13.5	9
11 to 20	7.6	5
21 to 30	11.3	5
31 to 40	4.2	1
41 to 50	10.8	4
51 to 60		
61 to 70	12.4	3
71 to 80	0.8	1
81 to 90	7.3	1
91 to 100	2.6	1
101 plus	18.5	3
Total	100	38

Q15: In the last 12 months, have you volunteered outside the United States?

	%	N
Yes	3.3	13
No	96.7	441
Total	100	454

Q16: For which organization did you volunteer?

Church Organizations	16.8	1
Lafayette Art association	2.2	1

National Societies	5	1
Neighborhood Watch	17	1
Southern Plainsmen Quartet	16	1
The Carlow Choir	0.7	1
Volunteers in Mission...	1.8	1
World Health	19.6	1
XMA	4.9	1
church	7.9	2
international	3.5	1
missionary work	4.6	1
Total	100	13

Q17: How many total hours did you spend volunteering for this organization over the last 12 months?

	%	N
Don't Know	0.7	1
1 to 10	38.3	4
11 to 20	24.6	2
21 to 30	4.9	1
31 to 40	0	0
41 to 50	16.8	1
51 plus	14.7	4
336	4.6	1
400	6.8	1
504	1.1	1
Total	100	13

Q18: How would you describe your volunteer experiences over the past 12 months?

	%	N
Don't Know	0.2	2
Very positive	85.6	384
Somewhat positive	12.5	62
Neither positive nor negative	0.4	4
Somewhat negative	1.2	2
Very negative	0	0
Total	100	454

Q18A: I'm going to read from a list of ways in which people find out about volunteer activities. Please tell me if you have found out about volunteer activities in any of the following ways.

Q18A_1: Word of mouth?

% N

No	24.2	118
Yes	75.8	336
Total	100	454

Q18A_2: Social media sites online?

	%	N
No	79.9	380
Yes	20.1	74
Total	100	454

Q18A_3: News sites online?

	%	N
No	88.9	414
Yes	11.1	40
Total	100	454

Q18A_4: Volunteer Louisiana website?

	%	N
No	92.9	437
Yes	7.1	17
Total	100	454

Q18A_5: Newspapers?

	%	N
No	79.7	367
Yes	20.3	87
Total	100	454

Q18A_6: Television?

	%	N
No	80.3	387
Yes	19.7	67
Total	100	454

Q18A_7: Volunteer center?

	%	N
No	85.7	409
Yes	14.3	45
Total	100	454

Q18A_8: Fliers?

	%	N
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No	77.9	368
Yes	22.1	86
Total	100	454

Q18A_9: A place of worship?

	%	N
No	47.5	197
Yes	52.5	257
Total	100	454

Q18A_10: Other?

	%	N
No	86	376
Yes	14	78
Total	100	454

Q19: How many hours do you expect to volunteer in the NEXT 12 months, as compared to the number of hours you volunteered in the last twelve months?

	%	N
Refused	0.2	7
Don't Know	10.2	112
Fewer Hours	14.5	156
About the Same	41.9	481
More Hours	33.1	245
Total	100	1,001

Q20: During the past 12 months, did you donate money, assets, or property with a combined value of more than \$25 to charitable or religious organizations?

	%	N
Refused	0.1	3
Don't Know	0.4	5
Yes	72.2	746
No	27.2	247
Total	100	1,001

Q23: Were you enrolled at a college or university in the last twelve months?

	%	N
Yes	13.4	72
No	86.6	929
Total	100	1,001

Q24: Are you a veteran of the Armed Services?

	%	N
Yes	9.8	114
No	90.2	887
Total	100	1,001

Q24_1: Are you currently employed full time, employed part-time, retired, unemployed and looking for work, or not employed and not looking for work?

	%	N
Refused	0	2
Don't Know	0.3	4
Employed Full-Time	49.7	397
Employed Part-Time	10.3	66
Retired	17.9	344
Unemployed and Looking for Work	6.5	48
Not Employed and Not Looking for Work	15.2	140
Total	100	1,001

Q25: Are you a person with any type of disability?

	%	N
Don't Know	0	1
Yes	16.6	233
No	83.4	767
Total	100	1,001

Q26: What is your race/ethnicity?

	%	N
Refused	1	15
Don't Know	0	1
White/Caucasian	62.9	682
Black/African American	32.7	265
Hispanic/Latino	2.2	14
Asian/Pacific Islander	0.5	8
Native American	0.1	5
Other	0.6	11
Total	100	1,001

Q27: What is your age?

	%	N
Refused	1	28
Don't Know	0	1
18 to 24	12.9	34

25 to 34	18.8	87
35 to 44	16.5	99
45 to 54	19.2	189
55 to 64	16.1	230
65 and older	15.8	333
Total	100	1,001

Q28: (Record of person's sex. Only ask if unsure.)

	%	N
Male	47.2	313
Female	52.8	688
Total	100	1,001